

Meet Your Winnipeg HealthSource Plus Service Team



Adele Johnson
National Director
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Adele began her career with Great-West Life in 1986 where she held a number of positions in group benefits, including a role as Disability Analyst responsible for the adjudication of Short Term Disability and Long Term Disability claims. Since 1998 Adele has worked for Third Party Administrators in management roles. Adele is responsible for the strategic leadership of the group benefits area meeting clients' needs through customer service, quality and integrity. Adele has experience in product knowledge and awareness, medical underwriting, claims adjudication, renewals and business retention.



Lorna Struch
Client Manager
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Lorna began her career in the Insurance industry in 2002. She built her foundation of knowledge in the industry as a Benefits Administrator and quickly transitioned into a Leadership role where she provided ongoing training, support and leadership to an administration and service department. Throughout her career, she has worked on processes and technology enhancements. She has several years of experience supervising and leading a team providing service and support to clients. Lorna is passionate about client service and is eager to share her expertise with staff and clients alike. Lorna is excited to be a part of the HealthSource Plus team in Winnipeg, and she looks forward to working with you.



Leah Forsyth
Client Service Specialist
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Leah has been in the insurance industry since 2005. Her skills and enthusiasm has earned her high regard from clients she has serviced. Leah is always focused on educating clients and providing prompt and exceptional service. As part of the service team in Winnipeg, Leah will be responsible for enrolling, servicing, disability claims management, and providing day to day administrative support to Employee Benefits clients.